



Queen Anne Helpline

Serving Queen Anne, Magnolia and South Lake Union

Pandemic Resilience Report

WE ENVISION...

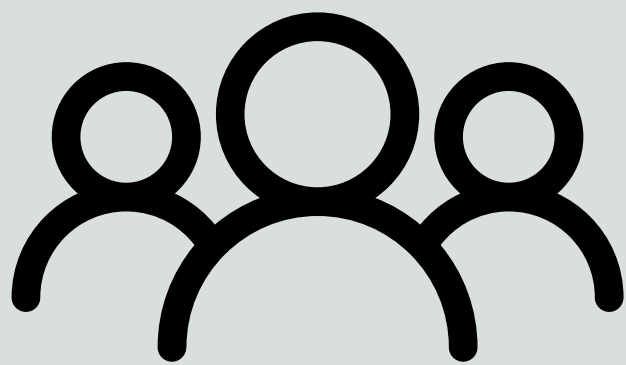
engaged communities that *honor human dignity, value belonging, and embrace interdependence*. Since 1982, we have aimed to be a place where community can come together, support each other, and care for our neighbors.



IN 2020...



we were forced to quickly adapt. The pandemic changed community needs, the ways we were able to serve, and how we raised the funds and resources to do it. But we never stopped serving the community and our donors joined us more strongly than ever.

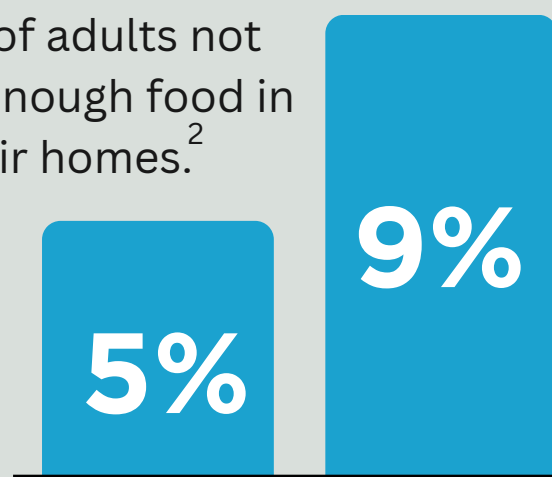


IN KING COUNTY...

more people than ever faced hardships which were compounded by the effects of the pandemic.

Food Insufficiency

almost doubled during the pandemic, from 5% to 9% of adults not having enough food in their homes.²



Unemployment

increased after stay-at-home orders, making it more challenging for our neighbors to stay fed and stably housed.¹

Housing Assistance

was the most common reason for calls to 211, a social service hotline.

At its peak in April 2020...

76%

of callers were in need of housing assistance.⁴

King county saw an increase of

33%

more households receiving food benefits as we entered the pandemic.³

1. Seattle & King County Public Health. (2022, November 18). Unemployment trends in King County, WA.

<https://kingcounty.gov/~media/depts/health/communicable-diseases/documents/C19/report-unemployment-trends-Nov2022.ashx?la=en>

2. Seattle & King County Public Health. (2020, August). Increases in food needs in King County, WA.

<https://kingcounty.gov/depts/health/covid-19/data/impacts/~media/depts/health/communicable-diseases/documents/C19/food-insecurity-brief-report-august-2020.ashx>

3. Economic, social, and overall health impacts. Food insecurity impacts - King County. (n.d.).

<https://kingcounty.gov/depts/health/covid-19/data/impacts/food.aspx>

4. Seattle & King County Public Health. (2022a, August 11). Housing insecurity in King County, WA and Seattle-Tacoma-Bellevue ...

<https://kingcounty.gov/~media/depts/health/communicable-diseases/documents/C19/report-housing-insecurity-Aug2022.ashx?la=en>



OUR SERVICES...

like most places, we were forced to close our doors during the height of the pandemic, but we never closed our services to neighbors in need.

Although clients couldn't come shop in person, our volunteers delivered more than

5,500 food bags,

7,700 bus tickets,

8,400 clothing items

to our neighbors who need them.

On average, we served

240+

financial clients and

300+

non-financial clients per year.

We saw the disproportionate effects of the pandemic reflected in the work we did at the Helpline.



Although only one-third of Seattlites are BIPOC,⁵ BIPOC neighbors made up over half of the clients we serve.

5. U.S. Census Bureau quickfacts: Seattle City, Washington. (n.d.). <https://www.census.gov/quickfacts/seattlecitywashington>

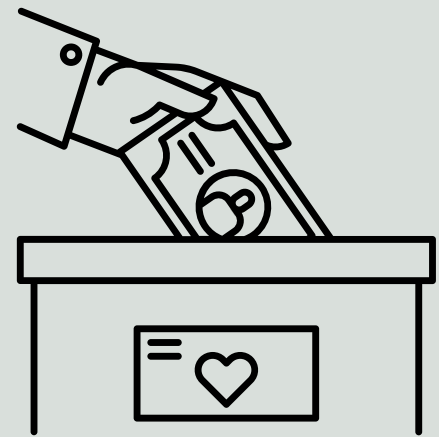
Due to strong support from our donors, we were able to allocate over

3x

as much funding for rental, utility, and move-in assistance in 2022 than before the pandemic.

FUNDING

Prior to the pandemic, a bulk of our fundraising from came from events like the Run for Home and Taste of Queen Anne. Because we were unable to continue those events in the same way, we asked neighbors and supporters to consider **recurring gifts** to provide us with more stable, ongoing support during this time of increased need in our community. **Our donors responded to the call!**



The number of recurring donors increased

400%

from 2019 to 2022.

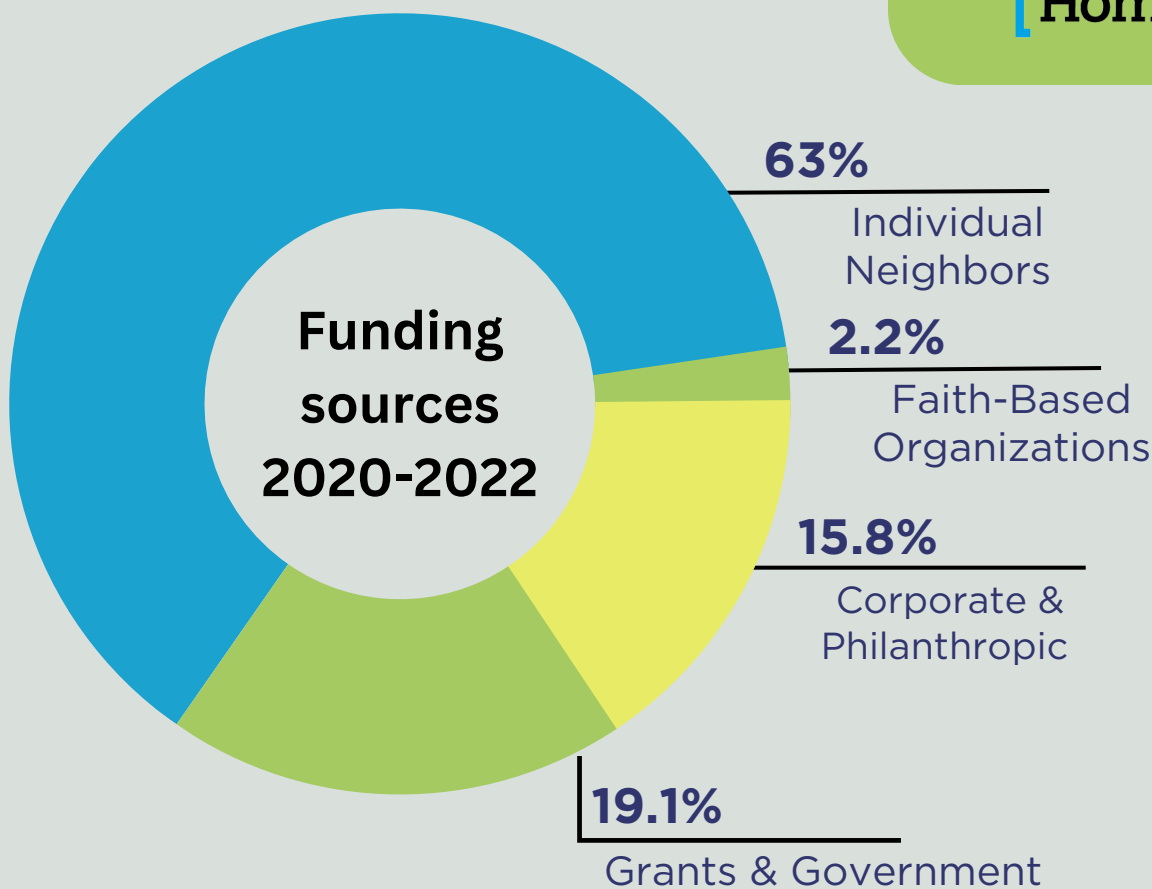
We also recieved generous support from corporate sponsors including:

BILL & MELINDA GATES foundation

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Queen Anne Helpline

Serving Queen Anne, Magnolia and South Lake Union

The pandemic caused an influx of need in our community, especially in the areas of food and housing insecurity. We saw this need reflected in the clients we served, but thanks to the support of individual neighbors, sponsors, foundations, churches, community centers, and more, we are together building a stronger community that honors human dignity, values belonging, and embraces interdependence. To learn more, visit www.queenannehelpline.org

Thank you to all who contributed to the resiliency of our community between 2020 and 2022.

Individual Donors:

\$1 - \$25: Sabrina Alvarez, Liz Balow, Sharlene Bathum, Meena Beniwal, Kate Brady, Janet Callis, Gregory Connolly, Kasey Davis, Phil DeFigh, Anabelle Dillard, Kim Dixon, Vinod Duggal, Stephen Gibson, Emily Goodright, Jessica Green, M. Katherine Howell, James Johnson, Lynne Kalina, Sally & George King, Ruth Locke, Joanna Mark, Colleen & Lee Ann Martinson, Marcia Mason, Lori Noto, Talia Olson, Christina Pastula, Celine Rabago, Jennifer Rozler, David Spangler, Mark Stonick, Roxanne Tolnas, Matthew Tracy, Heather Trim, David Van Slyke, John Weintraub, Eric Wright, Carrie Yu.

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